

JOB OPPORTUNITY

POSITION	SUPPORT WORKER
TERM	Full-Time, Part-Time, Casual/Relief, Contract
REPORTS TO	Senior Program Manager
RATE OF PAY	Starting at \$23.73 per hour

Cornerstone offers emergency shelter and affordable supportive housing in four residential facilities for women experiencing homelessness, poverty, mental illness, addictions, trauma, and abuse in Ottawa. Our services are offered in an environment that promotes dignity and a sense of hope. We are committed to public education and advocacy and strive to increase safe affordable housing and to end homelessness. Cornerstone is a Community Ministry of the Anglican Diocese of Ottawa.

Join Our Team

Our Relief Support Workers play an integral role in ensuring the smooth operations of the organization and providing quality service. The right candidate is passionate about providing services to women, is collaborative, a creative problem-solver, client-centered and an analytical thinker. As a Relief Support Worker you will have the opportunity to book flexible shifts (morning, evening, night) and start to build a meaningful career with Cornerstone. Casual relief positions are great for individuals beginning their career in the social service sector or individuals looking for a flexible opportunity to complement their full-time/part-time employment. We offer competitive hourly pay, a supportive management and staff team and professional opportunities.

What You'll Be Doing

- Collaborating with other Cornerstone staff and volunteers to develop a warm, accepting, non-judgmental, and respectful atmosphere in the residence.
- Model a creative, problem-solving approach with the ultimate goal of assisting residents to sustain housing with Cornerstone and to reach their individual goals.
- Proactively preventing and intervening in crises and facilitating resolution of conflict.
- Providing guidance, encouragement and information about community resources.
- Collaborating with Case Managers to implement individualized resident plans.
- Participate in move-in/move-out plan.



- Monitor and assist with residents' medication routines.
- Facilitate resident gatherings.
- Ensure cleanliness, health, safety, and good repair of residence and individual tenants' units by carrying out basic household chores, emergency health and safety procedures and regular manual tasks as necessary.
- Collaborate with community services to support resident plans.
- Carry out administrative tasks such as: creating notes, emails and entering data to coordinate and track resident support.
- Other related duties as required.

Potential Hazards

- **Encountering people in crisis:** You may encounter individuals who are in crisis, experiencing emotional distress or mental health issues.
- **Dealing with individuals under the influence:** You may be required to respond to overdoses and other medical situations
- **Dealing with mental health issues:** You might have to engage with individuals dealing with complex mental health conditions, which can require patience, empathy, and understanding
- **Performing cleaning and sanitizing tasks:** You may be required to perform duties such as the cleaning and sanitizing of bodily fluids and disposal of safe injection materials using appropriate PPE.

What we need from you

- College Diploma or University Degree from a recognized post-secondary institution in a social service, social work or an equivalent field of study (such as Criminology, Gender Studies, Psychology, Sociology, Social Justice)
- Demonstrated experience working with women facing social, health, economic, or other barriers to sustainable housing
- Proven conflict resolution and crisis intervention abilities.
- Ability to meet the physical and psychological demands of the position.
- Ability to work independently and within a team.
- Effective communication, interpersonal and public relations skills.
- Strong organizational skills.
- Excellent listening skills.
- Bilingualism (French and English) would be considered an asset.
- Fluency in other languages is also considered an asset.
- Satisfactory Police Records Check (Level 3 Vulnerable Sector).
- Proficiency in Microsoft Office and experience using a database software such as OneNote or HIFIS

Availability Requirements

All Relief Support Workers submit their availability each month for the next two (2) month Period. The minimum requirements of availability are outlined below.

All Relief Support Workers are required to be available for at least five (5) shifts per pay period over the applicable two (2) month period. The pay period is two (2) weeks.

All Relief Support Workers are required to work a minimum of three (3) shifts per month as per their stated availability.

All Relief Support Workers are required to submit availability to work one (1) of the following two (2) holiday blocks and must remain available to work a minimum of two (2) shifts during these blocks if offered at initial shift booking.

1) **December 24th to December 26th** or such dates as Christmas and Boxing Day Statutory holidays are observed. The shifts per day are Days, Evenings and Overnights.

2) **December 31st to January 2nd** or such date as New Year's Day is observed. The shifts per day are Days, Evenings, and Overnights.

In addition to the Christmas and New Year's availability, all Relief Support Workers are required to be available for all shifts on at least five (5) additional Paid Holidays throughout the year.

Ready to be part of a team making a difference?

APPLY NOW

Cornerstone is an Equal Opportunity Employer and actively encourages diversity in our staff team. If you require any accommodation through the hiring process, please contact us at careers@cornerstonewomen.ca

Thank you for your interest in joining Cornerstone. We will contact you if your candidate profile matches our hiring needs.

Check out our website for more information <https://www.cornerstonewomen.ca>